



M410 Label Printer

Frequently Asked Questions

Create labels with desktop software or keyboard

Operating your printer

How does the M410 label printer work?

The M410 Label Printer can be operated by using the keyboard or when connected to a PC. Connect the M410 to a PC to design labels and print from Brady Workstation desktop software.

What's included with the M410 Label Printer?

The M410 comes with an AC adapter, NiMH battery, USB cord, a 1" All-Weather vinyl label cartridge, USB flash drive with driver and User Manual, Brady Workstation Basic label design software and a Quickstart Guide.

What's included with the M410 kit?

The M410 kit comes with an AC adapter, NiMH battery, USB cord, a 1" All-Weather vinyl label cartridge, hard case, magnet, utility hook, USB flash drive with driver and User Manual, Brady Workstation Basic label design software and a Quickstart Guide.

What accessories are available?

Many accessories are available and can be purchased individually, including: AC adapter, hard case, NiMH battery, quick charger, magnet and a utility hook.

Does the printer have Bluetooth or Wi-Fi connectivity?

No. The M410 printer does not have Bluetooth or Wi-Fi capabilities.

Does the printer have USB connectivity?

Yes. The printer can connect over USB to a laptop or a desktop computer when users want to print with Brady Workstation desktop software.

How fast does the M410 print labels?

It prints up to 1.33 inches per second.

What is the print resolution?

The print resolution is 300 dpi.

How durable is the printer?

The M410 resists 4-foot drops.

What is the life of the NiMH battery?

Users can print up to 250 labels on a fully charged printer.

Brady Workstation Desktop Software

How do I connect the printer to Brady Workstation?

Use the USB cable to connect your printer to a computer with Brady Workstation software.

What types of labels can I create using Brady Workstation label creation software?

Use design guides to create a multitude of different labels: arc flash, asset tags, general, Lean/5S, patch panel, pipe marker, safety, terminal block or text-only.

What advanced features exist with Brady Workstation?

Advanced features include Scan and Print, Data Automation, Templates, Advanced Sequences and Advanced Data Import. Learn more at Workstation.BradyID.com.

Label Materials

How do I know which labels I can use with the M410?

You must use Brady Authentic labels that begin with a catalog number of M4- or M4C-.

Can I use my BMP®41 label cartridges in my M410 printer?

Legacy labels (BMP®41) will not work in the M410. Only Brady Authentic labels work in the M410. Look for the Authentic 'A' on packaging and the cartridge.

What type of labels are available for my M410 printer?

There are 110+ label cartridges, including: All-Weather, Flag, Heat Shrink Sleeves, Laboratory, Metallized, Multi-Purpose, Tags/Inserts, Tamper Evident, Wrap Around and BradyGrip® labels.

Can I use non-Brady labels with this printer?

No. The printer requires Brady Authentic labels.

Support, Repairs and Warranty

What is the warranty period?

Your M410 Label Printer has a 2-year warranty.

How do I upgrade the printer firmware?

Upgrade printer firmware using Brady Workstation, a USB drive or a USB cord for computer connection.

Should my printer need a repair, who do I contact?

For repair or technical assistance, please visit [here](#).

What routine maintenance should be done?

Routine maintenance includes: upgrading firmware, cleaning the printer and recycling used label cartridges.

▶ **Visit BradyID.com/M410
for more information.**

USA | BradyID.com

Customer Service: 1-888-272-3946
Inside Sales: 1-888-311-0775

Canada | BradyCanada.ca

Customer Service: 1-800-263-6179

Mexico | BradyLatinAmerica.com

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